

Instruction to Use the Customer Assistance Program's Online Tools

This customer assistance program is the first of its kind for ESI, as they specialize in an Employee Assistance Program (EAP), so you will see many references to 'Employee Assistance' on their website. As a Farm Credit East member, we are extending EAP's confidential, personal assistance resources to you, our customers. Below are instructions to navigate their website to setup your account.

Visit theEAP.com

From the top of the screen, select Employee & Family Login

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| On the Member Login screen, select REGISTER HERE . | En Español Member logi | TotalCare EAP Public Safety EAP Educators' EAP Higher Ed EAP HealthCare EAP Union AP TotalCare Wellness | | | More benefits f |
| | To use the Member site, you must CREATE your own personalized Username and Password To create your own personalized account, REGISTER HERE. | | | | |
| On the Register screen enter, Employer: Farm Credit East , and click Continue . | Register En Español To register with us, please enter your employer's name. For example if you work for Generic Foods, enter <i>Generic Foods</i> in the form below. | | | | |
| | | Employer Farm Credit East x Note: You need to input at least 3 characters to continue. | | | |
| On the next screen, select 'Farm Credit East Cu | stomers' Register | | | | |
| and click Continue . | | Please click the circle next to your employer's different version of your employer's name. | | | |
| On the following screen, you will create a username and password to complete the set up of your account. | | | Farm Credit East Customers | | |
| As a reminder, this program is completely voluntary. Farm Credit East does not provide any customer information, nor are we notified of customer participation. Any inquiries, discussions, recommendations or actions are strictly between the customer and ESI. | | . [| O Farm Credit East Employees | | |