



FARM CREDIT EAST, ACA

Instruction to Use the Customer Assistance Program's Online Tools

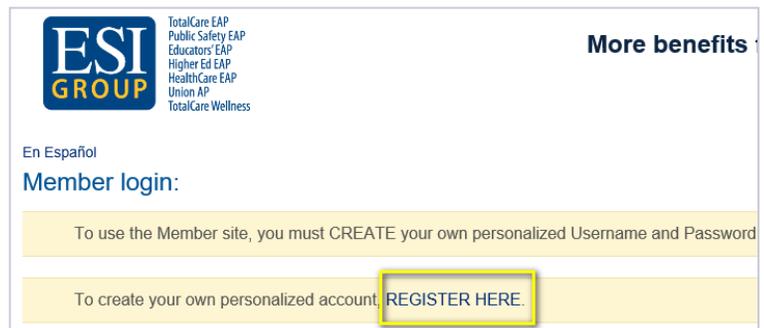
This customer assistance program is the first of its kind for ESI, as they specialize in an Employee Assistance Program (EAP), so you will see many references to 'Employee Assistance' on their website. As a Farm Credit East member, we are extending EAP's confidential, personal assistance resources to you, our customers. Below are instructions to navigate their website to setup your account.

Visit theEAP.com

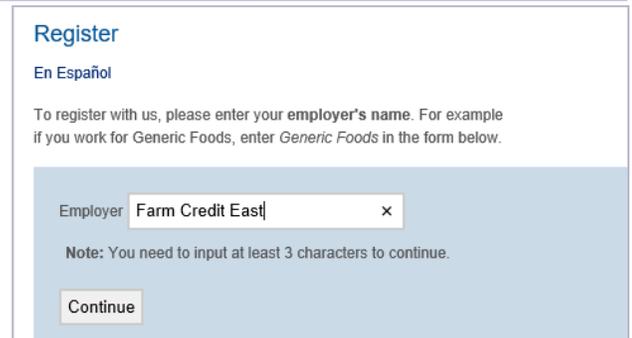
From the top of the screen, select Employee & Family Login



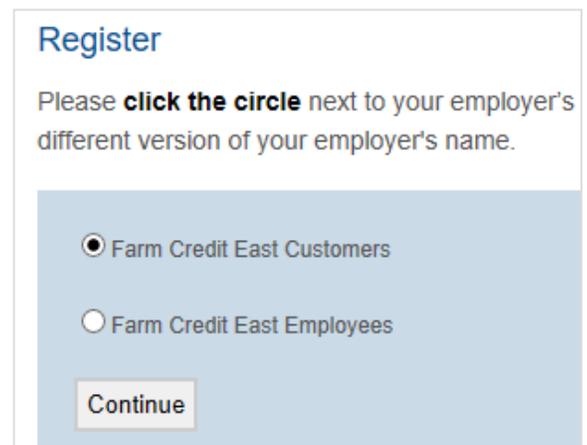
On the Member Login screen, select **REGISTER HERE**.



On the Register screen enter, **Employer: Farm Credit East**, and click **Continue**.



On the next screen, select 'Farm Credit East Customers' and click **Continue**.



On the following screen, you will create a username and password to complete the set up of your account.

As a reminder, this program is completely voluntary. Farm Credit East does not provide any customer information, nor are we notified of customer participation. Any inquiries, discussions, recommendations or actions are strictly between the customer and ESI.